



HRDC

IMPACT REPORT





A NIMBLE RESPONSE FOR A NEW REALITY

As COVID-19 reshapes our community, we are committed to a continued response.

2019 was a year of good work and progress in planning for our future. Throughout the year, we supported our customers on their paths to growth and stability. We are grateful for the partnerships and generosity of our community that makes our work possible. 2020 has provided our customers and our agency with many unexpected challenges. We have adjusted and adapted to meet our community's most pressing needs. On this page, we are pleased to share just a few of our outcomes with you.

As businesses closed during the COVID-19 pandemic, many households felt the financial consequences. In our community, individuals and families are now at an even higher risk of losing housing or experiencing hunger. Thanks to the outpouring of support from our community, we have responded to these critical needs. With new guidelines to follow, we face additional challenges in providing services. As we plan for the long-term impacts of this pandemic, we will continue to serve the families in need of our support in the year ahead.

H U N G E R

Pre-COVID: Our Gallatin Valley Food Bank provided food to **60 households** every day and our Fork & Spoon restaurant served an average of **80 free or reduced meals** to neighbors each evening.

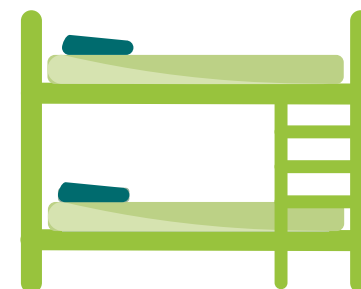
COVID Impact: Our three food banks across Southwest Montana and Fork & Spoon immediately made changes to offer safe and effective drive-through and take-out models to continue serving without interruption. Since the pandemic, our Gallatin Valley Food Bank distributes prepackaged food boxes, averaging **6,692 pounds of food** a day to people in need. Although our Fork & Spoon is still serving **80 meals each night**, the demographics have changed. Since COVID-19 hit, we have lost the majority of our paying customers, who have been replaced by those in our community with food needs. In three months from the beginning of the pandemic in March 2020, we provided **7,000 meals** at no cost.



H O M E L E S S N E S S

Pre-COVID: Our Warming Centers operated seasonally, ensuring all community members have a warm, safe place to sleep each night. On an average night, **60 people** found shelter at our Warming Centers.

COVID Impact: As COVID-19 began our Warming Centers could no longer meet the guidelines required to safely shelter our guests. When our doors closed we immediately began working to find an alternative. While we searched for a solution, many of our neighbors were forced to camp outside. Weeks later, we found a hotel that was willing to rent space to shelter our most vulnerable community members. Over three months, we provided shelter to **90 people**.





FROM OUR CEO

Dear Friends, Partners, and Community,

When COVID-19 hit Montana, we were in the midst of preparing our annual impact report. The pandemic has affected everyone. For many of our neighbors, the financial impact has left them struggling to meet their basic needs. For others, it has created isolation and a struggle to remain independent. At HRDC, we pride ourselves on being nimble and able to quickly shift to our community's most pressing needs, as we have in the face of COVID-19. We thank our dedicated staff, community partners and dynamic board for rolling up their sleeves and responding to the needs of those financially impacted by COVID-19.

To respond to the pandemic, we rapidly adapted our programs and delivery models. Our three food banks switched to a safer, drive-thru model to ensure all households received the food they need. While our Warming Center facilities could no longer provide adequate space to ensure the health and safety of our guests, our new challenge became finding shelter for more than fifty people experiencing homelessness. Although there was an immediate need to shelter everyone in place, it took our organization nearly thirty days to secure only temporary shelter. This experience has made it even more apparent that we need a new space. With a new food resource center, resource hub, and year-round shelter, we would have been better equipped to meet our community's needs.

Throughout our impact report, you will learn more about our accomplishments in the last year. We have made strides in preserving and creating affordable housing, supporting our seniors, and planning for our future with Griffin Place. In 2020, we will finalize our strategic plan to respond to the most pressing needs of Southwest Montana. We will continue to develop and preserve affordable homes across the communities we serve and break ground on new

facilities that will allow us to do better and more for our community. We will also preserve more than 100 rental units while our partnerships will create hundreds of rental units across Bozeman and Livingston. We will continue to help families not only survive, but thrive.

We cannot serve our community without you. We need every one of our 600 partners, 7,000 donors, and 3,500 volunteers! Together we positively impacted the lives of more than 12,000 neighbors in 2019. We would also like to give a special thanks to everyone in our community who has helped us during the COVID-19 pandemic. As we charge ahead into the remainder of 2020, we know we have more work to do. We are counting on you and our community for support.

Heather Grenier
President/CEO



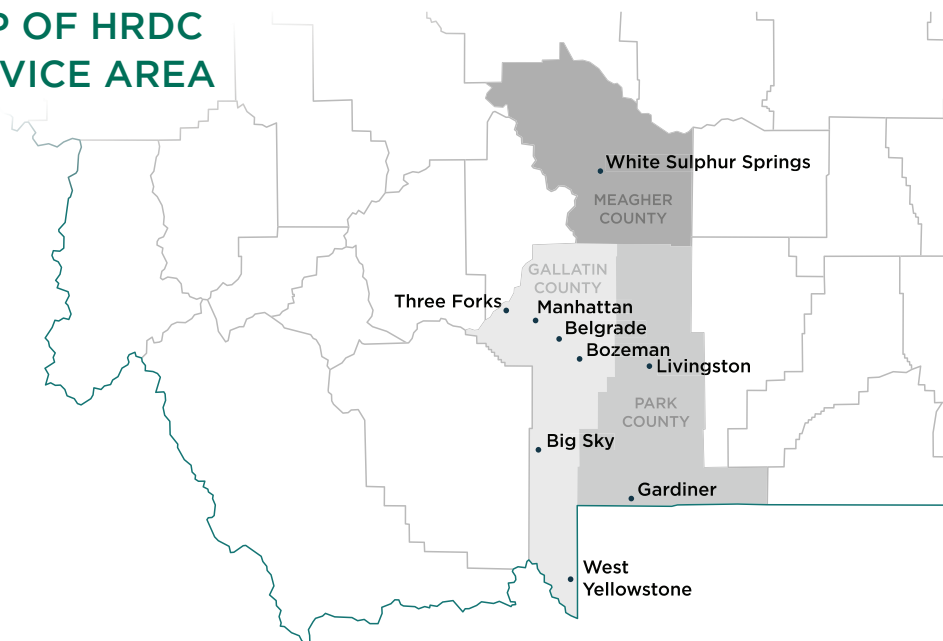


COMMUNITY NEEDS ASSESSMENT

As a Community Action Agency, it is our responsibility to identify and respond to our community's most pressing needs. Thus, every three years, we conduct a Community Needs Assessment (CNA) which informs our strategic plan. All of our services stem from this process, such as our Homeownership Center, Streamline, and our Livingston Warming Center.

In July of 2019, we began the process of launching our CNA by putting a survey in the hands of as many community members as possible. The responses gathered from the survey - in conjunction with an evaluation of local, regional and national data as well as focus groups, town hall discussions and stakeholder interviews - will inform our strategic priorities for the next three years. The knowledge gained from this survey will be of value to HRDC and members of the communities we serve. Data from our survey identifies the unique needs of each community in Southwest Montana. This information will guide our work and Strategic Plan from 2020 to 2023.

MAP OF HRDC SERVICE AREA

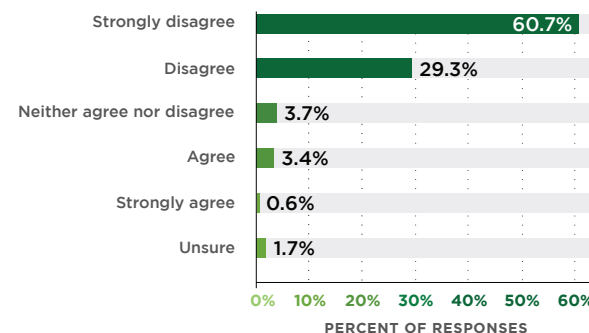


The results from our 2019 CNA survey reinforced many needs we are already aware of. Across Southwest Montana the five most pressing community needs are, in order:

1. HOUSING
2. MENTAL HEALTHCARE
3. CHILD CARE
4. HEALTHCARE
5. TRANSPORTATION

To read more about our CNA, please visit our website at thehrdc.org.

My community has a wide range of affordable housing options available.



Survey results for a question about the availability of affordable housing in all of HRDC's service area. Left is a map of our service area.



BOARD OF DIRECTORS

We believe in striving to achieve positive, long lasting results.

HRDC is governed by a fifteen member Board of Directors, representing our customers, community, public organizations, local government, and private businesses. Consisting of three parts, our Board is represented by elected public officials, low-income individuals, and local community members. Our Board has a wide range of backgrounds and experience, and we are grateful for their commitment to building a better community.

Gene Townsend has been a member of our Board of Directors for over 20 years. Heather Grenier, HRDC CEO/President, speaks to Gene's service, "It is hard to put into words how grateful we are for his dedication to HRDC and his community. He has represented the needs of the west end of our valley and helped ensure families in Three Forks have access to food and nutrition, transportation and all the services needed to thrive. He is someone with great capacity to care for others and we are thankful for his friendship."

Linda Young has served on our Board of Directors since 2013 and has taken on a new role in assisting with our fundraising efforts. Linda says, "I would really like our community to know about all of the work we are doing on affordable housing. The issue of affordable housing in our area is huge, particularly as it relates to the kind of community we want to be."

Elected to our Board in 2002 and serving as Chair since 2010, **David Kack** understands our organization's impact on our community. As he states, "At HRDC, people care. There is a real dedication to customers, people, and our community. That's why HRDC has the impact it does and why our community turns to HRDC when there's a need."

DAVID KACK, CHAIR

Director, Western Transportation Institute

GENE TOWNSEND, VICE CHAIR

Former Mayor, City of Three Forks

BILL BERG

County Commissioner, Park County

BAILEY BLISS

Head Start Policy Council

MITCH BRADLEY

Owner/Operator, Heebs Grocery

RON BREY

Retired, City of Bozeman

SCOTT MALLOY

MT Healthcare Foundation

PIERRE MARTINEAU

West Yellowstone Town Council

ROBERT MCMAHAN

Retired Community Action Agency Director

KRIS MOOS

Moos Financial Services

BROOKE POOLE

Allergan

PETER SCHMIDT

President, First Security Bank Cottonwood Branch

BILLIE WARFORD

Retired, MSU Early Childhood Project

LEROY WILSON

Bozeman Health

LINDA YOUNG

Professor Emerita, MSU Department of Political Science



HOMELESSNESS IN OUR COMMUNITY

We believe everyone should have a safe, warm place to sleep at night.

More often than not, the people experiencing homelessness are far from the stereotype. Emily, one of our team members emphasizes, “the more you get to know these people, the more you realize they’re all unlikely faces.” Many have come across a rough patch or hard times. Perhaps they lost their job, have a disability, or their rent went up significantly. They are seasonal workers, mothers and families, seniors and people with disabilities, even young adults.

This year, we sat down with a few of our team members to learn more. Adam, Sam, and Emily all work on housing and homelessness in our community. Collectively, they have more than six seasons of experience. We talked with them about the challenges they encounter, the “unlikely face” of homelessness, and more. The following are various excerpts from our conversations with them.



A bunk at our Bozeman Warming Center.

Who do you think is the “unlikely face” of homelessness?

“A few winters ago there was a family with two kids that stayed for the majority of the season. The mother was such a hard worker and was working probably two other jobs and caring for her kids. Most people think that those experiencing homelessness are just too lazy to get a job – but that is not the case. She was not lazy at all, and had multiple jobs, and a really hard worker.”

Adam

“There’s an increasing number of elderly and disabled guests. Restrictive costs for elderly care, a lack of access to care for older adults and/or disabled, coupled with limited openings at nursing homes, many cannot continue to live on their own or afford rent, and instead end up homeless.”

Sam

“I think many would be surprised by one of our guests who was a young man, aspiring to go back to school. He came from a fairly wealthy background, and he works a lot. He didn’t tell his parents, and has done a lot to keep it from them and his friends. He seemed to really have his stuff together, but he really bought into the stigma of experiencing homelessness. He didn’t want his friends to know where he was staying. In the end, he took my advice to talk to his close friend. His friend was dumbfounded, and told him he knew someone that would let him stay on their couch.”

Emily

What would you like the community to know about homelessness?

“A lot of volunteers have said this, and I agree with them. If someone came and volunteered for a night, they would get it – they would see that it is not the typical image of homelessness. They would see the truth.”

Adam

“We often talk about the impact that homelessness has on folks, but it is also incredibly expensive to our community. There is the cost of police response for trespassing and increased health care costs, because people have nowhere else to go. This is far more expensive than just to house them and provide preventative care. There are some attitudes towards those experiencing homelessness that revolve around concerns that could ultimately be solved by housing people.”

Sam



You might have noticed that we say “people experiencing homelessness,” instead of “homeless people.”

We do this because we recognize that all people have a variety of experiences throughout life. For some, this experience might include homelessness.



356

unique guests stayed at our Warming Centers in 2019.

For every
\$100

increase in median rent, communities experience a

15%

increase in homelessness.

492

families obtained permanent housing this season through HRDC programs.



COMMUNITY DEVELOPMENT

PRESERVING AND CREATING HOMES PEOPLE CAN AFFORD

The heart of our community's well-being is in the people working and living here. We know that providing safe and affordable homes for our neighbors is critical to the economic resiliency of our area. HRDC works to create affordable homes in our communities. We focus on preserving existing affordable homes and developing new homes that meet the needs of our neighbors.

PRESERVING THE BOULEVARD APARTMENTS

Properties developed decades ago provide a valuable source of subsidized housing for residents. These properties help seniors and people with disabilities on low and fixed incomes. Once these subsidies go away, we lose them forever. When they are gone, our most vulnerable neighbors can slip from stability into crisis.

In August 2019, we purchased the Boulevard Apartments, preserving 41 units where rent

is based directly on the income of the household. Without us, our community would have lost these subsidized units, with no way to recover them. The property has been home to many of Bozeman's long-term residents. They would have needed to find another affordable home - a challenge in our area. We worked with the property owner and private philanthropy to arrange short-term financing until we secure funds to rehabilitate the property. By preserving the Boulevards, we are ensuring that the units will remain an affordable option for financially viable renters.



Facade of the Boulevard Apartments.

Why is affordable housing important?



Access to affordable housing provides critical stability for families who would otherwise struggle to purchase needed resources for themselves and their families due to high housing costs. Affordable housing improves neighborhood quality, individual health, economic security, and provides everyone with a safe place to call home.

NEW CONSTRUCTION

We know that our community is at its most healthy when the people who power our businesses, schools, and organizations have safe and affordable places to call home. Our Willow Springs and MeadowView projects are new developments to provide affordable homeownership. With the cost of living rising in our area – and wages not keeping up – our neighbors are finding it more difficult to afford to live here. When workers cannot afford the place they live, they move elsewhere. Without them, our community would be vastly different. This issue affects a wide range of workers, not just those with service industry wages. Many median income households are finding our area's housing market challenging. No matter what, we need affordable homes for all of our neighbors.

WILLOW SPRINGS

Our Willow Springs townhomes consist of 24 two and three bedroom homes with garages. These homes are priced to be affordable for households earning 70% of the Area Median Income. Using the community land trust model, this neighborhood will be 100% owner-occupied and affordable in perpetuity.

MEADOWVIEW

Our MeadowView condominium development provides affordable homeownership opportunities to year-round employees in Big Sky. This development is possible in part by funds from the Big Sky Resort Tax District. MeadowView consists of 12 studios and 40 two-bedroom homes, each with a garage. Using the community land trust model, the homes are available to eligible purchasers at a subsidized rate, now and into the future.



Visualization of the Willow Spring townhomes.





FINANCIAL OPPORTUNITY CENTER

We believe the power for individuals to change their path lies within them.

In the last few months, Marc - HRDC's Financial Opportunity Coordinator - has met many customers and been a part of their story. Marc shares this story about a man whose situation illustrates common issues many of us face.

“He was feeling down about his situation and about how much money he owes not just to creditors, but to family and friends. During his first visit, John told me about his income, expenses, assets, and debts. We made plans for some extra income his wife was about to start making, plus we reprioritized his debts. Within a few months, his entire demeanor changed because he paid off his relatives, multiple debt accounts, and had over \$2,000 forgiven through the hospital's financial assistance department. He attended an HRDC Homebuyer Education course and is now working hard to purchase a home. When he first came in, he would not even consider the possibility of buying a house, but now it is becoming a reality.”

For 45 years, we have provided services that support our customers on their paths to growth and stability. With the right resources, our customers can change their lives.

Excitingly, in July 2019, HRDC became a Financial Opportunity Center with the support of the Local Initiatives Support Corporation. We now work with customers to build long-term financial stability into their lives.

A Financial Opportunity Center, Marc explains, “focuses on giving people tools and education they can use for the rest of their lives. We are not putting a band-aid on a problem. We are showing new ways to do things that will have a lasting and meaningful impact.”

We work with customers to increase their income by providing access to resources so they can be successful in long-term jobs with built in career advancement, and manage their finances in a way that aligns with their long-term goals. Our programs are transforming lives - one customer or household at a time.

Underpinning our Financial Opportunity Center is the belief that building a set of skills coupled with an ongoing relationship will allow our customers to navigate ever-changing situations.



Financial coaching is a way to help people achieve financial goals that they set for themselves. We talk with people about their dreams, goals, as well as ways to navigate debt, credit, saving, and spending.

HOMEOWNERSHIP CENTER

We believe everyone deserves a safe place to call home.

Roselle is well-known in our community and among our customers. Roselle works in our Homeownership Center, where we provide education and support with the home-buying process. The most familiar part of this service is our HUD-certified Homebuyer Education. Upon completion, participants receive a HUD certificate - which is sometimes required for certain loans and assistance. Our Homeownership Center is another example of how our Financial Opportunity Center works. As Roselle states, “the real benefit is education. Our course teaches people about managing household income, improving credit scores, and how to take steps to achieve goals.”

Roselle points out that “homeownership education is not about preaching that everyone should be a homeowner. Sometimes renting is a better choice. Knowledge is the key to making well-informed decisions on what is best for a household. Opting to be a renter or a homeowner can be a choice.”

Anyone is eligible to learn more about homeownership. Roselle shares that “our Homeownership Center is about sharing tools for self-empowerment which leads to self-sufficiency.”

363
completed our Homebuyer
Education course.

13
families successfully achieved
homeownership.

BRIDGES TO CAREER OPPORTUNITIES

We believe financially secure individuals build a strong and vibrant community.

Laci, HRDC’s Workforce Development Coordinator, has been hard at work implementing our Bridges program. Another example of our Financial Opportunity Center offerings, this program equips people with education and training required to access higher paying job options with long-term career advancement in growing industries. We support customers over the long-term to be successful and position themselves for advancement.

Laci shares a memorable and recent story, where a former participant in our youth programs gained a lot from Bridges:

“When Janey heard about the program, she initially wrote it off as being dull, unhelpful, and out of scope for her skills. During a tour of local businesses, she fell in love with the manufacturers we have in the area. Janey now believes that the Bridges program helped her see that she can be an asset to an employer. She found worth, purpose, and confidence. She was also able to provide for her family during a time of hardship.”

Laci knows that a one-size fits all approach won’t work. Her work “combines people’s passions, skills, education, and experiences to help them find a career where they can grow and be successful long-term.” Our program caters to the needs of the individual and their journey.

Within 5 months of launching, we had:

45 customers engaged in financial education.
30 customers participating in career coaching.
16 customers involved in our Bridges program.



SENIOR REACH

We believe the essential needs of our grandparents need to be met.

We all value our friends and family – often they are the ones we spend our days with, sharing life together. When they are gone, we find ourselves struggling. While managing daily activities and stress, many older adults also experience social isolation. Alone, they grapple with anxiety, depression, and the loss of independence. In June of 2018, we set out to change that. We implemented Senior Reach with Community Health Partners to provide support for at-risk older adults before a crisis develops.

Our Senior Reach programming provides care management and short-term (ten to twelve weeks) in home mental health counseling. Seniors in our program see a decrease in social isolation, anxiety and depression with improvements in their interpersonal relationships, empowerment, and health. With early intervention and prevention services, we can support a senior's well-being and independence. In 2019, 85 seniors who were at-risk, isolated, and in need of support, enrolled in Senior Reach. The situations of the seniors we help are all too familiar, like Judy's story.

Judy lost her husband a few months before moving to Bozeman to be closer to her cousins. Before that loss, she was spunky with a great sense of humor. After, she found herself suffering from the trauma and grief of losing a spouse. Judy found herself isolated, burdened by living somewhere new with a

limited support network. Although Judy found low-income housing and received help with SNAP and Medicare, she was not yet moving forward with her life. With the help of HRDC and Senior Reach, Judy is on a new journey of hope, which has helped her regain her spunk and humor. Judy has now met new friends and found a strength and autonomy that she didn't realize she had in her before Senior Reach.



As of July 2020, the Elder Index reports that the annual cost of living for an individual senior in good health in the Gallatin Valley ranges from \$21,672 to \$33,216, depending on their housing situation. That's a monthly expense of \$1,806 to \$2,768. Yet, the average income of an HRDC senior customer is only \$960 a month, or \$11,250 a year. Many seniors fall through the cracks. Although they cannot afford the cost of living, they have enough income or assets to make qualifying for public assistance difficult.

1,735 seniors
received our services to help
meet their essential needs.

HRDC works with seniors to help meet their needs, including help at home, food assistance, transportation to medical appointments, and help filing taxes and navigating medical coverage - saving our seniors thousands of dollars per year.



EARLY CHILDHOOD EDUCATION

We believe every child deserves a head start.

In Bozeman and the surrounding area, the cost of living continues to rise. Accessing affordable and quality child care and education remains challenging for many families. After searching for child care for their daughter, the Rustad family found the best opportunity for their her - our Early Childhood Education program.

“We are incredibly thankful for the opportunity for our daughter to attend Head Start. Sadee Ann was diagnosed with Child Apraxia of Speech at age 3. The best opportunities for our daughter are to be in traditional, normal environments with trained professional staff that can constantly communicate with her. We were very disappointed in the opportunities that area preschools presented for Sadee Ann because of the lack of support on her Individualized Education Program... Head Start preschool was our clear choice in providing our daughter the best chance to succeed, but we would not qualify per income guidelines. To say that we were elated with the opportunity to attend is an understatement. Headstart is giving Sadee Ann so much more than teaching her ABC’s and counting 123’s. Sadee Ann has found her voice in the classroom. She has made incredible friends and enjoys the play environment so much. Sadee Ann has begun to eat more kinds of foods and textures because of the awesome meal plan. She is thriving!”

Rob and Amber Rustad, Head Start Private-Pay Parents

Our Early Childhood Education program believes in play-based learning in natural environments. We provide individualized curriculum in academics, as well as social and emotional well-being. We boast child care licensed centers and a STARS quality program where our students thrive. More than 94% of our students meet or exceed kindergarten readiness expectations.

In addition to offering our traditional no-cost service to Head Start eligible families, in the 2019-2020 school year, we piloted a low-cost, private-pay preschool option. We will work to continue to offer this option to our community. We understand the importance of early childhood education. The first years of a child’s life are imperative to learning and development, both for the rest of their life and for school readiness.



175
children enrolled
in free preschool.

52,932
meals provided
to children.

All centers recieved
STARS level 3
or higher.



VOLUNTEER HIGHLIGHT

“Being part of a community entails receiving as well as giving,” Joe Bernhardt.

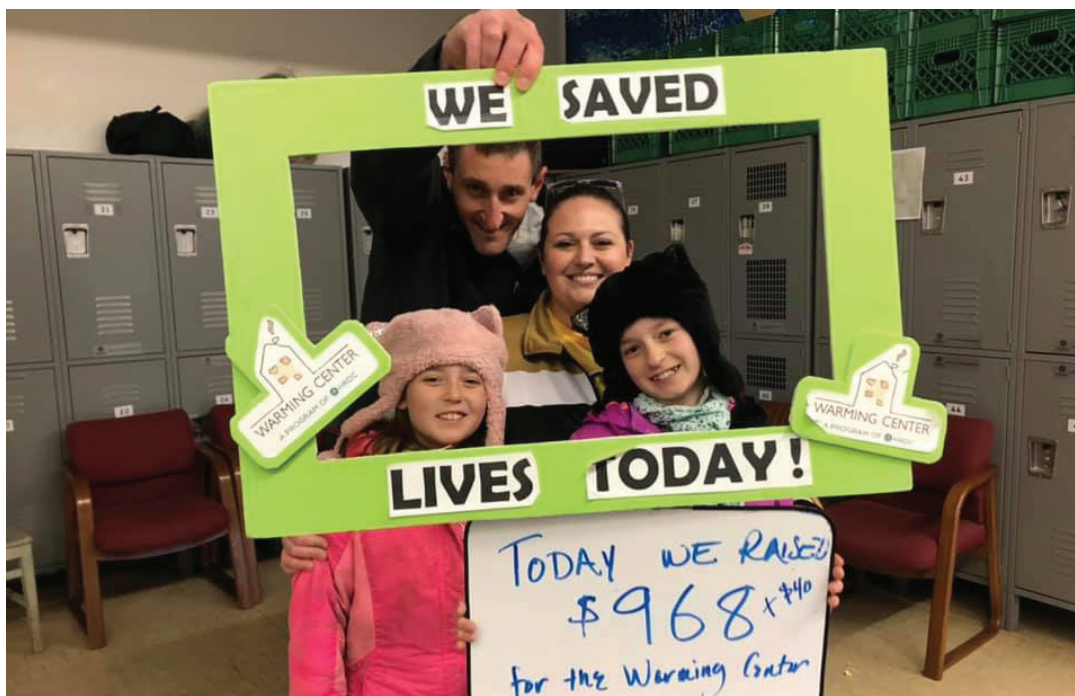
Joe Bernhardt, a regular volunteer at our Fork & Spoon recounts a moment last fall that stood out to him, “There’s a family that regularly dines there, what I assume to be a mother, father, and their son, probably seven or eight years old. On this particular day the son, typically shy and reserved, appeared to be in an elevated mood. After taking the family’s order and asking if they’d like to make a contribution that evening, he reaches into his coat pocket to grab a substantial amount of cash

in small bills and coins. His mother informed me that he had been saving his allowance for months just to treat his family and a few others to a nice meal.”

Joe began volunteering with HRDC in 2017, starting at our Fork & Spoon. Although he continues to volunteer every week for our pay-what-you-can restaurant, he makes time to support our other efforts. Twice a year, Joe and his family “fly signs” to fundraise for our Warming Centers. For the last four

years - regardless of the weather - he volunteers on Thanksgiving Day for his favorite event, our Huffing For Stuffing race.

Since he started volunteering, Joe has spent hundreds of hours building a better community, “We have something special here in the Gallatin Valley that is more than what’s inherently earned from our surroundings. It’s not free. It is up to all of us to do our part to help our community become the best it can be,” says Joe.



98,231

hours were donated by our volunteers in 2019.

3,500

volunteers donated their time and talents.

That means we have a

19 to 1

volunteers to staff ratio.



COMMUNITY FIRST: GRIFFIN PLACE

Our plans to support our growing community.

We see it in the news and hear it all the time, our beautiful Gallatin Valley is one of the nation's fastest growing regions. As our population grows, so do all socioeconomic levels. Recent economic insecurity tied to the COVID pandemic has shown us that many of our friends and neighbors are dangerously close to experiencing hunger or homelessness.

Today, more than 100 families will visit our Gallatin Valley Food Bank seeking help with monthly groceries. 80 individuals will receive a meal at our Fork & Spoon restaurant and pay only what they are able. Tonight, regardless of weather conditions, individuals and families will sleep outdoors because of our limited ability to shelter those in need.

That is why HRDC has invested in Griffin Place. Our future home will be located across two parcels of land which will centralize HRDC initiatives that address hunger and homelessness, including our Gallatin Valley Food Bank, Fork & Spoon restaurant and more. Griffin Place will include a year-round shelter with onsite housing services for individuals and families, as well as Housing First Village, an innovative approach utilizing tiny homes to address housing for persons whom homelessness has been a chronic situation.

Griffin Place marks a historic effort for HRDC. Our new facilities will ensure that our community members in crisis will have access to the support they need to move towards growth and stability. With the help of our community and philanthropy, we know Griffin Place will become a reality. Together, we will ensure that nobody goes to bed hungry and that everyone has a safe, warm place to sleep, as well as access to the tools they need to thrive.



Initial site plans for Griffin Place. To learn more about Griffin Place and how you can get involved, contact: hello@thehrdc.org.



Site plan for Housing First Village. The site is planned to accommodate tiny homes to provide housing stability for community members.



CELEBRATIONS

Over the course of 2019, we have celebrated many successes, from preserving the Boulevard Apartments to selling our Humble Homes. At HRDC, we provide support for much more than meeting immediate needs. We help create tools for long-term and positive change for our customers and our community. We are grateful to share the details of just a few of our big celebrations.

HOUSING FIRST VILLAGE

Our Housing First Village program received national recognition through the Fannie Mae Sustainable Communities Innovation Challenge, which focused on the intersection between housing and health outcomes. After several rounds of proposals, HRDC was awarded one of four national contracts. The \$500,000 contract will help HRDC develop programming and financial models for Housing First Village, which will serve community members who are experiencing long-term or chronic homelessness with small, private homes and onsite supportive services. Working in partnership with Montana State University's School of Architecture and St. James Church, with process design and research conducted by the Urban Institute, we aim to complete the first 15 homes by June 2021, with an approximate 30 homes planned. The result will be a village of tiny homes where residents feel safe, healthy, and engaged with their friends and neighbors.

HUMBLE HOMES

We sold our Humble Homes! In 2019, HRDC completed two unique homes preserved in our Community Land Trust providing entry to homeownership for moderate-income first-time homeowners that would otherwise be priced out of the market. The Humble Homes provide proof-of-concept for small scale affordable infill development, targeting small household sizes on underutilized lots. The 2018 Housing Needs Assessment found 72 percent of renter households in Bozeman are two or fewer persons, yet new development in Bozeman generally caters to larger households in size and price. Our Humble Homes piloted small footprints and provides a replicable model for infill throughout Bozeman.



UP3

HRDC partnered with the MSU Food and Health Lab, Bozeman Health, Healthy Gallatin, and the Livingston Food Resource Center to launch the Unprocessed Pantry Project (UP3). UP3 supported participants on their journey to eat an unprocessed diet by providing unprocessed foods and education. Along the way, their dietary intake and health data were measured. Over the course of twelve weeks, participants significantly improved their overall dietary quality by eating healthier foods like more whole grains and reducing their intake of less healthy foods like added sugar. Participants saw measurable changes in their health and overall felt better after participating in UP3. Many noted increased energy and more confidence in shopping and cooking. As one participant said, "They are providing me with the tools I need to eat healthy. [I am] learning to read labels and understand the difference between processed and unprocessed so I can make a lifestyle change."



2019 BY THE NUMBERS

17 | **HRDC**

DATA SNAPSHOT

In 2019, we assisted **over 12,000** of our neighbors on their path to growth and stability. Take a look at just some of our work in our data snapshot.



TRANSPORTATION

313,034 rides provided by our fare-free and paratransit services.



ENERGY

2,393 families received help with their winter heating bills.

140 homes were weatherized for permanent heat savings.

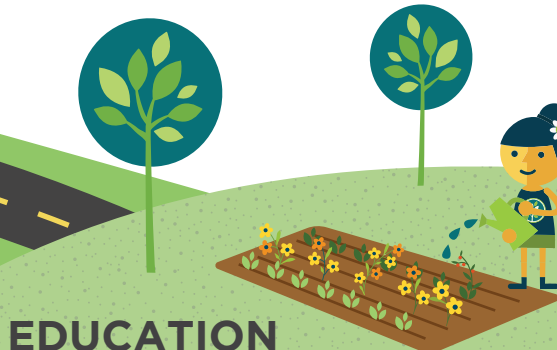
HUNGER

1,187,777 pounds of food was rescued from local stores and farmers.

70,249 meals were served.

14,331 food boxes were provided to families with a week's worth of food supply.

513 seniors received monthly groceries and commodities.



EDUCATION

1,577 individuals benefited from financial coaching, counseling, and tax preparation.

363 people completed the first time Homebuyer Education course.

211 seniors received Medicare Counseling, saving \$261,609 in healthcare costs.

168 children completed preschool and demonstrated skills for school readiness.

158 parents attended parent education opportunities.

29 individuals completed gardening, cooking, and nutrition classes.

27 youth gained employment by obtaining their HiSET, leadership, and/or college prep training.

9 customers graduated from the leadership class, Amplify MT.



HOUSING

356 people were provided with shelter and able to have a safe, warm place to sleep.

7 homeless youth were provided with housing and supportive services.

492 families secured safe and affordable housing.

2,165 families were able to maintain housing.

41 community housing units were preserved for low income families.

20 homes constructed that are affordable for families that live and work locally.

13 individuals purchased a home.



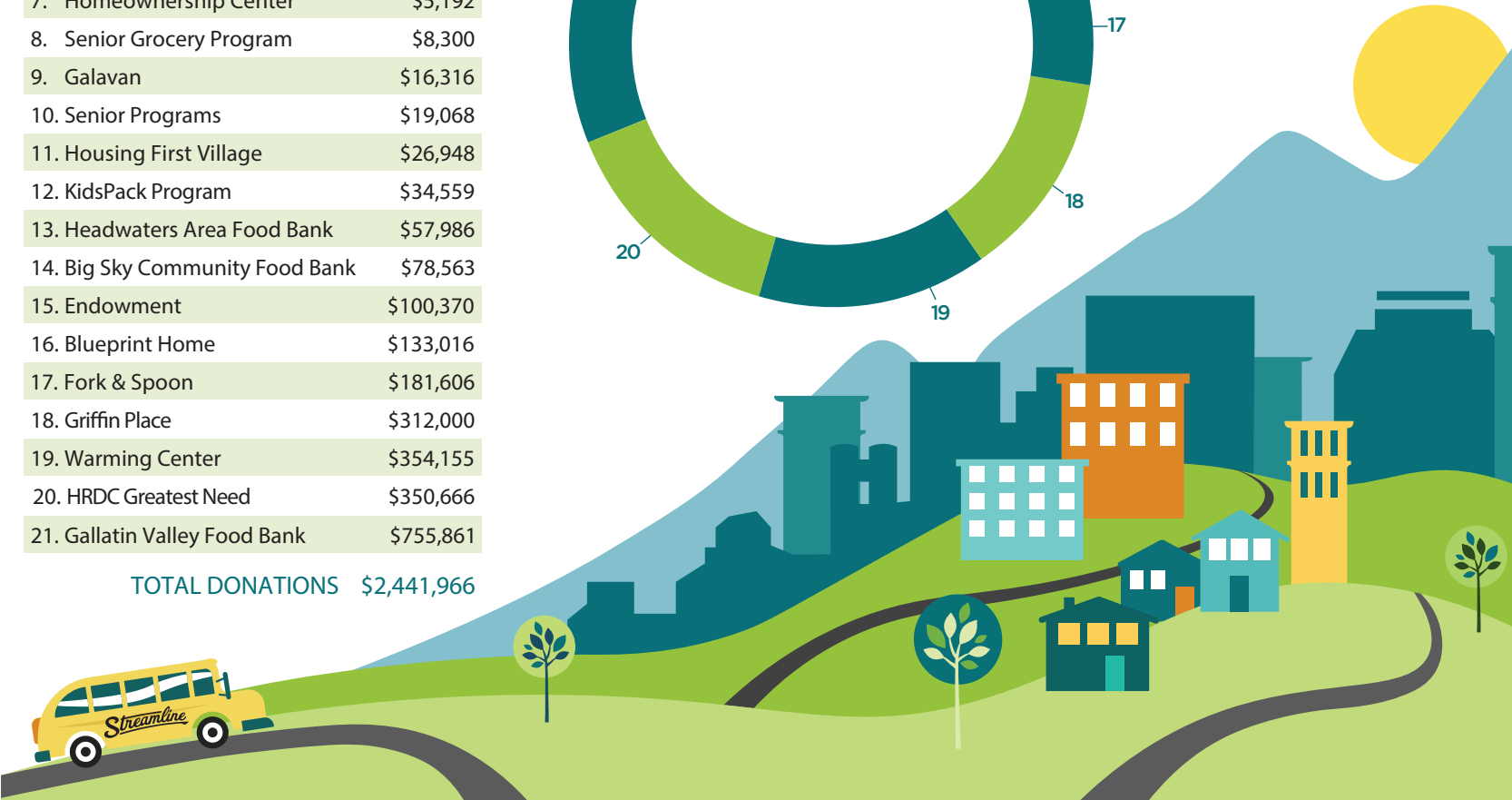
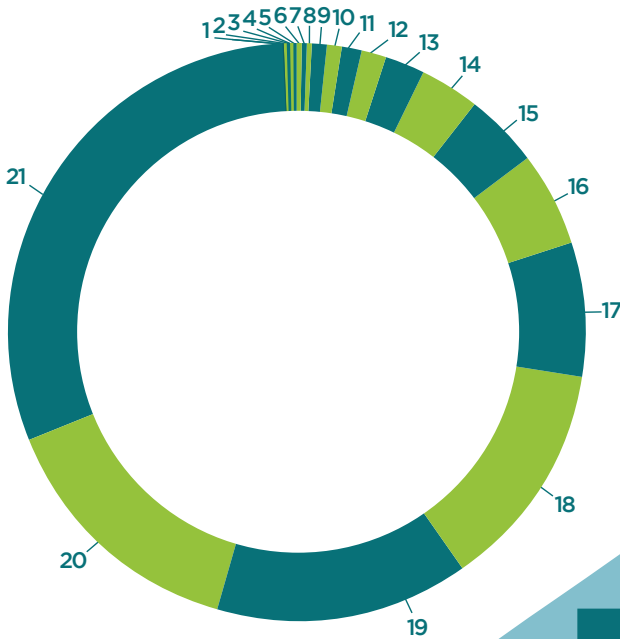
DONATIONS

Thank you to our donors for investing in HRDC and making an impact in our community. You invested more than \$2.4 million into our programs and services, this is where it went:

DONATION BREAKDOWN

1. Summer Lunch Program	\$485
2. Energy Programs	\$2,500
3. Youth	\$2,500
4. Housing First	\$3,350
5. Customer Fund	\$3,500
6. Streamline	\$4,025
7. Homeownership Center	\$5,192
8. Senior Grocery Program	\$8,300
9. Galavan	\$16,316
10. Senior Programs	\$19,068
11. Housing First Village	\$26,948
12. KidsPack Program	\$34,559
13. Headwaters Area Food Bank	\$57,986
14. Big Sky Community Food Bank	\$78,563
15. Endowment	\$100,370
16. Blueprint Home	\$133,016
17. Fork & Spoon	\$181,606
18. Griffin Place	\$312,000
19. Warming Center	\$354,155
20. HRDC Greatest Need	\$350,666
21. Gallatin Valley Food Bank	\$755,861

TOTAL DONATIONS \$2,441,966





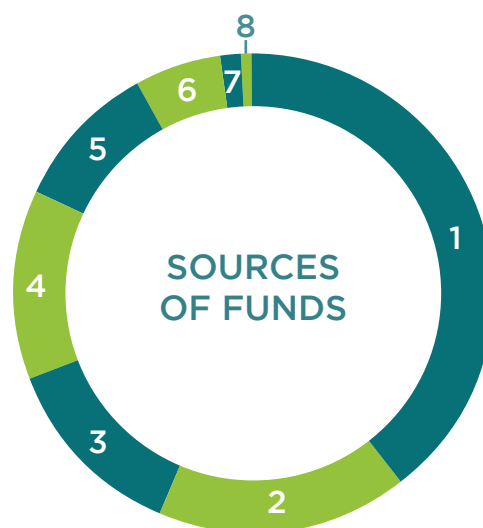
FINANCIALS

Consolidated statement of financial position as of June 30, 2019:

ASSETS

Fixed Assets	\$17,977,855
Construction in Progress	\$5,952,897
Deferred Loans Receivable	\$2,720,374
Cash/Equivalents	\$2,422,500
Receivables	\$2,217,832
Inventory & Prepaid Expense	\$1,558,875
Investments	\$1,329,423
Escrow & Building Reserve	\$552,285
Investment in Partnership	\$0

TOTAL ASSETS \$34,732,041



LIABILITIES & NET ASSETS

Loans Payable	\$9,682,105
Accounts Payable	\$886,266
Accrued Liabilities	\$533,322
Rent Deposits	\$142,839
Unearned Revenue	\$5,028

TOTAL LIABILITIES \$11,249,560

Net Assets - Restricted \$4,536,920

Net Assets - Unrestricted \$18,945,561

TOTAL LIABILITIES & NET ASSETS \$34,732,041

SOURCES OF FUNDS

1. Grant Revenue	\$7,385,847
2. Food Donations	\$3,164,087
3. Local Government Support	\$2,384,583
4. Private Donations	\$2,380,699
5. Sale of Property/Rental Income	\$1,858,501
6. Contract Revenue	\$1,071,907
7. Other	\$294,230
8. Investment Income	\$116,870

TOTAL SOURCES \$18,567,724

USES OF FUNDS

1. Food Banks & Food Programs	\$4,693,394
2. Housing Services	\$2,738,398
3. Transportation	\$2,343,930
4. Early Childhood Education	\$2,220,007
5. Energy Assistance/Weatherization	\$1,326,870
6. Administration	\$1,041,368
7. Affordable Housing Dev't	\$977,268
8. Programs for Seniors	\$526,825
9. Fundraising	\$466,397
10. Youth Housing/Workforce Dev't	\$398,509

TOTAL USES \$16,732,966

Consolidated Statement of Activities as of June 30, 2019. Audited financial statements available at thehrdc.org.





HRDC

Instilling Hope
Developing Resources
Designing Solutions
Changing Lives

BOZEMAN OFFICE
32 South Tracy
Bozeman, MT 59715
406.587.4486

LIVINGSTON OFFICE
111 South 2nd Street
Livingston, MT 59047
406.333.2537

LEARN MORE
thehrdc.org



YOU CAN MAKE AN IMPACT.

Enjoy a meal at Fork & Spoon, Montana's only pay-what-you-can restaurant, where you can set the price of your meal or pay it forward to cover the cost of a meal for someone else.

Join the HRDC volunteer team. Learn more about volunteer opportunities at thehrdc.org.

Be a HRDC Hero. Consider a donation to HRDC to ensure community needs can continue to be met.

Invite HRDC staff to speak to your group, club, or congregation - or just call us for coffee, 406-585-4877.

HRDC envisions a place where poverty has no impact because opportunities and quality of life are equally afforded to everyone.

Printing and insertion of this publication provided by the Bozeman Daily Chronicle.

