

Annual Report

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With your support, we can continue to serve our neighbors in need. Will you help us meet our

fundraising goal this year? **Donate** today.







Our annual report is chock full of goodness. This is our chance to share what we've been up to over the past year, and I couldn't be prouder of our team's accomplishments. Did

Dear Friends,

you know we provided over 25,000 services to our neighbors living in Southwest Montana last year? From preschool classes to programs that support our seniors, and many, many other services in between, we help people achieve financial stability, live independently, and thrive. We asked our staff members to share stories with you that explain their "why." Why they serve others, why our customers feel more like family to them, and why they're so passionate about HRDC's mission to Build a Better Community. My why is pretty simple. I believe in the power of community. Thank you for being part of our HRDC family. Warmly, Heather Grenier, CEO



Our staffs' why says it all. Each day they offer a supportive hand and individualized services to our neighbors who are struggling to make ends meet. Simply put, they craft solutions that change lives. And in some cases, our staff members were once customers of HRDC themselves — their full circle dedication to lifting others up is a powerful testament to all the goodness that underlines our commitment to Building a Better Community. We instill hope, develop resources, design solutions and change lives. We envision a community where poverty has no impact because opportunities and quality of life are equally afforded to everyone. Your financial support changes lives. Please give today.

When my life changed overnight. I found myself living

as told by Jaime Barnhart, Receptionist, HRDC's Livingston Office

JAMIE'S STORY...

as an unemployed single mom and I really felt like a failure.



By chance I saw a flyer that simply said, "How can we help?" I didn't have much confidence that HRDC, an elderly and disabled organization that I had never heard of, would truly individuals maintained be able to help me. Little did I know, this flyer would independence via our turn out to be my golden ticket to opportunity! HRDC soon hired me for an open receptionist position and my children were accepted into HRDC's Early Childhood Education program. Not only has HRDC changed my life for the better, but I'm now able to help others who are struggling and trying to find their way. I'm truly grateful

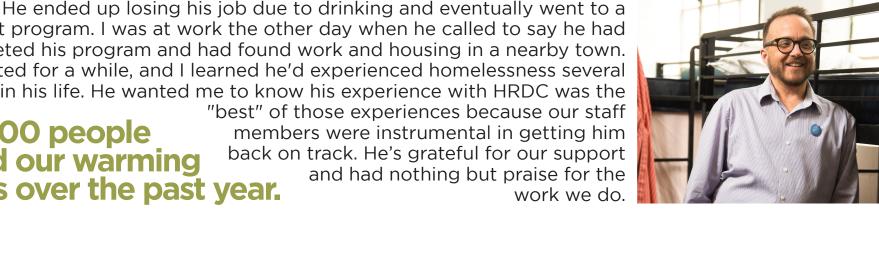
for HRDC's commitment to our community and to all walks of life.



transit service.

I first met him when our Warming Center opened last fall. He was able to find work at a local restaurant but was struggling with alcohol and drug addiction.

treatment program. I was at work the other day when he called to say he had completed his program and had found work and housing in a nearby town. We chatted for a while, and I learned he'd experienced homelessness several times in his life. He wanted me to know his experience with HRDC was the "best" of those experiences because our staff Over 700 people members were instrumental in getting him back on track. He's grateful for our support utilized our warming and had nothing but praise for the centers over the past year. work we do.



When I moved to Bozeman, I was pregnant and living in a car. HRDC helped us find an affordable place to live and suggested we learn more about their

LEZLEE'S STORY...

free preschool program. I soon enrolled my children, and it was the best educational experience they could have had. When I think of all the ways HRDC helped my family, I wonder what if there were no food bank, housing department, or early childhood education program? Would

as told by Lezlee Theisen, Assistant Teacher, HRDC's Early Childhood Education Program, Bozeman

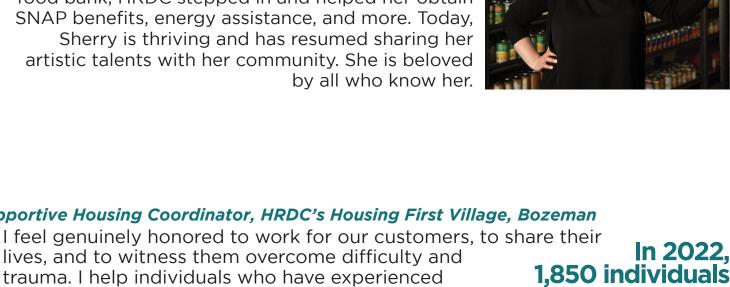


113 children I be where I am today? What might have happened to my **ages 3-5** children? Would they be as happy, healthy, and successful as they are? My present is reflected in the support I attended our received from HRDC in the past. I am proud to work **Early Childhood** as a teacher at HRDC and I do my best to give back what I received. Education program last year. as told by Emily Smith, Operations Manager, HRDC's Headwaters Area Food Bank Sherry is not only a customer, but a friend. Many years ago, to escape

agency-wide endeavor. Last year, Sherry found herself in a difficult spot. She was faced with significant financial issues and did not have enough income to nourish herself with healthy, nutritious food. Beyond serving her as a customer at our

food bank, HRDC stepped in and helped her obtain SNAP benefits, energy assistance, and more. Today, individuals received Sherry is thriving and has resumed sharing her groceries from our artistic talents with her community. She is beloved food banks last year. by all who know her. **GREG'S STORY...** as told by Greg Overman, Supportive Housing Coordinator, HRDC's Housing First Village, Bozeman

challenging circumstances, she moved west to Montana to heal her body and her soul. Helping Sherry build a better quality of life on a fixed income has been an



received energy

assistance.

house plants. Something as small as having neighbors or cooking a roast. Something as simple as being able to lock a door. Something as small as having a pet or a place to hang a picture of their mother. I get to help our customers work through complex, lifelong difficulties, but those little things,

trauma. I help individuals who have experienced

chronic homelessness. The absolute best part of my

her, and our time together is precious. It keeps her

engaged so I don't worry about her being lonely or sad. It also helps ground me. She makes me smile. I

helped her clean out Ray's clothing and my family

\$777,436

Energy Assistance

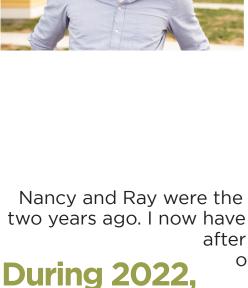
Alleviating Hunger

Fundraising

When you give to our GREATEST NEEDS, you are providing critical services for our most vulnerable neighbors.

work is watching our customers achieve the little things.

Something as small as putting up a Christmas tree or having



we provided a

2,246 seniors.

full range of

supportive

services to

\$4,731,717

\$3,925,419

those are the things they bring up and want to talk about, those are the things that let us know we are truly making a difference in their lives. NANCY'S STORY... as told by Debi Casagranda, HRDC's RSVP Coordinator, Bozeman Nancy and Ray were the first volunteers I connected with, but sadly Ray died two years ago. I now have coffee once a week with Nancy. She isolated herself after his death and it broke my heart, so I see her at least once a week now. I have a family-like connection with

> adores her. They help her with odd jobs like mowing her lawn and washing her car. She's sewn items for my boys and fixes things for me. I depend on our relationship as much as she does. I love her like my mom.

Sources of Funds \$20,922,525 in total

\$8,514,402

Uses of Funds \$22,190,028 in total

Federal & State Grants \$1,218,909 Contract Income \$1,609,229 **Local Government Support** \$3,786,790 Private Donations/Fundraising \$2,867,920 **Food Donations** Private Foundations/Grants \$519,881 \$509,<u>85</u>7 **Pledged Contributions** Sale of Properties/Rental Income \$1,118,101

\$455,034 Programs for Seniors Community Development Financial and Youth Empowerment \$897,520 \$2.897.252 **Housing Services**

Other

\$1,035,907

Homelessness \$1,163,984 \$1.990.489 Early Childhood Education \$2,965,001 Transportation \$1,604,257 Administration

\$523,448

A \$500 donation provides 2 months of supportive services for 1 young adult experiencing homelessness.

A \$5 donation provides lunch for 1 child

experiencing food insecurity.

A \$50 donation provides door to door transportation for 1 senior.

A \$5,000 donation provides energy assistance for 30 people. A \$50,000 donation allows us to provide supportive services to

500 people who are striving to achieve financial stability.





